Accessing your new General Bill is a two-part process:
1. Create a new user profile on Tyler Identity website
2. Link your accounts to your user profile

1. Creating your new user profile:

Click this link https://selfservice.baytown.org/css/ to go to the Baytown Billing account access site

Click "LOG IN" in the upper right corner
The "Sign in to community access services" is presented

If you have a Google, Apple, Microsoft, or Facebook account click the appropriate option, and provide your user name and password

If you don't have, or chose not to use, a Google, Apple, Microsoft, or Facebook account, click "Sign up" at the bottom of the page

The instructions on this page only apply if you selected "Don't have and account? Sign up". If you used your Google, Apple, Microsoft, or Facebook account go to the next page.
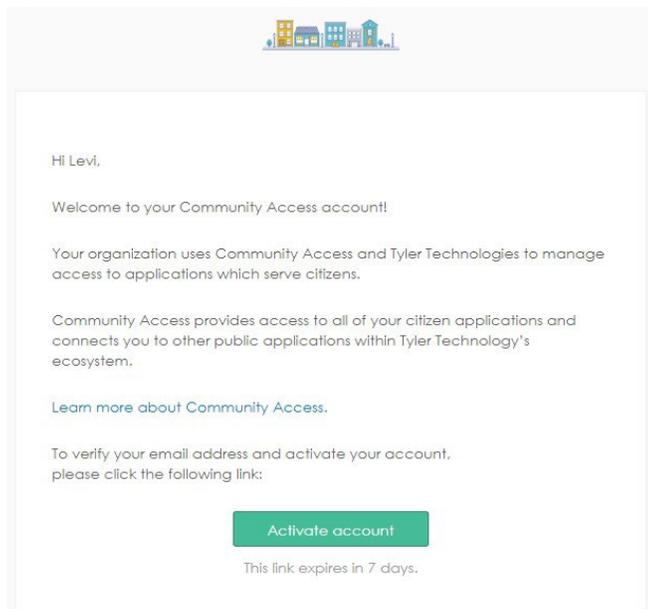
The "Create an account page" opens
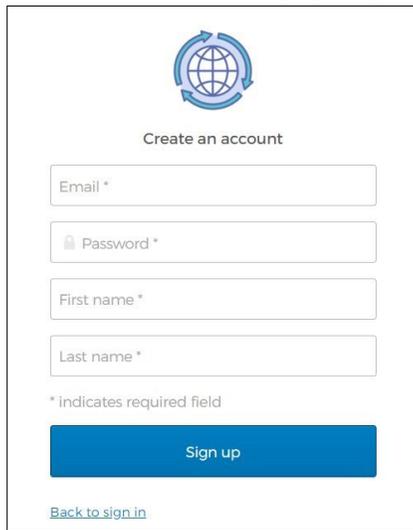
Fill in requested information and click "Sign up"
You will see a notification that a verification email was sent
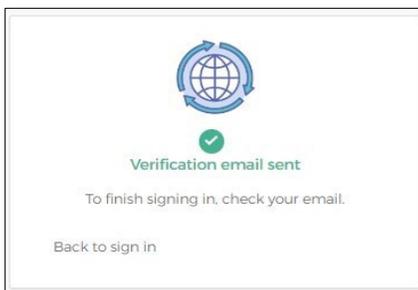
Open the email account you provided, look for the email from "Community Access Id."

Click "Activate account"
This will open a browser window (ex. Chrome, Microsoft Edge) with the Baytown Billing page.

2. Linking your Account:

On the left side menu click "Baytown Billing", then "General Billing", then click "Accounts"

City of Baytown

Welcome to Baytown Billing

Home

Baytown Billing

General Billing

Utility Billing

Announcements

The City of Baytown has improved the way customers pay and view their account.

Beginning November 4th, 2024, a 4% convenience fee will be applied to all one-time and recurring credit or debit card transactions.

Profile Information

Profile information not found.

On the right side of this page click "Accounts" which brings up this page Type in the "customer ID" and "invoice number", then click "Search"

City of Baytown

Home

Baytown Billing

General Billing

   Accounts

   Contact Us

Utility Billing

General Billing
Customer Search

Customer Number

Bill number

☐ Remember these values

[Search]   [Reset]

3. Linked Accounts

The General Billing Linked Accounts page presents a list of the general billing accounts linked to your user name. Depending on the settings established in General Billing Administration, you may be able to view bill information on the Manage Bills page.

General Billing
Linked Accounts

Select from your linked accounts

[Link to Account]

Customer ID	Name	Location	
187	FRITZ, MICHAEL	YARMOUTH	Manage Bills

Link general billing accounts to your user name by clicking Link to Account. Once the account is linked, it is available on your CSS Home page.

4.Manage Bills

When search results are returned, the Manage Bills page provides a list of your outstanding general billing invoices. The Details option displays more information for each invoice.

5.Bill Detail

The Bill Detail page displays detailed information for the invoice, including charge information. The Payments or View Payments options provide payment history for the bill. The Pay Bill or Add to Cart buttons allow you to pay the bill according to the defined payment process.

The View Payments option opens the Payments page providing a list of any payments or adjustments that have been applied to the bill.

General Billing
Payments

Customer	FRITZ, MICHAEL
Address	1 COLE HAAN DRIVE YARMOUTH, ME 04096
Customer number	187

As of 11/29/2016   Return to Bill Detail

Bill Year	2014
Bill	10230

Activity	Posted	Paid By/Reference	Amount
Payment	10/22/2013	G/B DEPOSIT APPLIED	$300.00